TENNIS LESSON ATTENDANCE & PAYMENT POLICY

Payment is due at the start of a 4 week session.

A Refund must be requested BEFORE the start of the second class of a session,

unless there are special circumstances.

For a once per week class series (4 classes), you are permitted to miss one class and

make that class up at the next scheduled class time.

For a twice per week class series (8 classes), you are permitted to miss two classes and

make that class up at the next scheduled class time.

You MUST notify either FBTS or your Instructor prior to the start of class that you will be

absent for the class, otherwise that missed class will count towards your lesson series.

From the time your series starts, you have 6 weeks to complete that series, unless weather

or instructor cancellations extend your session.

After 6 weeks, a new Session Fee is due. You do not carry over absences from a prior session.

For example: You enroll and pay for a 4 week, twice per week session (8 classes). You

attend 6 of the 8 scheduled classes and do not have any special circumstances for missed

classes.

You return two weeks or more later: You **Owe** for a new session. You do not carry over the

2 classes that you missed. It is not fair to the instructor to be "absent" for a month, then

return to take your remaining classes, without notification.

If you have a Special Situation, such as an illness, injury or extended vacation/trip, or other special situation, advise your instructor and they can grant you a waiver on your absences.

If you have any questions, please call us at **281-980-4219** or email at chuck@fortbendtennis.com